

# *Leading the* Healthcare Reform Revolution™



## **MISSION:**

How to leverage legislative changes to create a brighter future for your resident/patients and staff

## **YOU WILL LEARN HOW TO:**

- ▶ Discover the key attributes needed to facilitate your own organization's "Healthcare Reform Revolution," through the power of leadership and inspiration.
- ▶ Get an up to the minute briefing on how to Minimize Financial penalties and Maximize bonus incentives from Healthcare Reform Legislation focused on Value-Based Purchasing.
- ▶ Overcome your teams' FEAR of change by creating a Culture of Engagement where everyone is committed to deliver loving compassionate care, to every resident/patient, every time, no exceptions.
- ▶ Breakthrough to greatness on your resident/patient/family satisfaction scores by implementing the Brilliance of Basics core competency strategies to consistently meet expectations.
- ▶ Identify the 12 most common barriers to creating exceptional resident/patient satisfaction, and create an action plan to overcome them.
- ▶ Mobilize and motivate your team by unleashing the genius, power, and benefits of goal mastery!

## **EMPOWERED LEADERS SAY IT BEST:**

"Excellent speaker that will push you and your team to the next level."

– Gary Marks, CEO, Hamilton County

"Timely! Love the hand out information."

– Jan Griffith, CNO, Coryell

"Spot on strategies, research based, delivered with energy!"

– John Checkly, Sr. VP Member Relation, Texas Healthcare

"Fantastic – want to get all books and help my facility and staff achieve standards for care and service."

– Marolan Smith, Ochitree General Hospital