

The ACO Long Term Care Factor™



MISSION:

How to become a sought after Accountable Care Organization partner.

YOU WILL LEARN HOW TO:

- ▶ Understand the 6 critical factors of success to become a sought after ACO/long term care partner.
- ▶ Create a sustainable long term collaboration with hospital leaders who impact discharges.
- ▶ Build a resident-driven culture of compassion and love through the three cornerstones of a culture of engagement.
- ▶ Overcome resistance to change and gain active, enthusiastic management and front-line buy-in and ownership, to improve the resident experience.
- ▶ Gain from an up-to-the-minute briefing, on how to minimize financial penalties and maximize bonus incentives from Healthcare Reform Legislation, focused on HCAHPS and value-based purchasing.
- ▶ Apply the principles of excellence to improve professional motivation and personal success.
- ▶ Understand the hidden link between employee and resident satisfaction and how to improve both simultaneously.

FRONTLINE LEADERS SAY IT BEST:

“Absolutely fantastic, informative and enlightening! Gets the point across in an exhilarating way!”

– *Karen McLeod, Business Office Mgr, Carriage Hill Health & Rehab, VA*

“Highly recommend! These ideas are going to be easy and cost effective to implement, Yet I can already see how beneficial this program will be.”

– *Blake Carrington, Administrator, Forest Cove Nursing & Rehab Center, TN*

“Highly valuable presentation that focuses on critical issues that we too easily overlook.”

– *Karl Weninger, Vice President of Operations, Peregrine Health Services, OH*



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